PATENT

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Reppelt et al.

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For:

METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL

SCHEDULING

Mail Stop: AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

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TRANSMITTAL

Transmitted herewith is:

• Amendment Transmittal which includes Certificate of Express Mail (3 pages, in duplicate)

- Amendment in Response to Office Action dated March 17, 2006 (28 pages)
- Return Receipt Postcard

STATUS

Applicant

claims small entity status. is other than a small entity.

CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER FOR PATENTS

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